



**President's Information Report  
September and October 2019**

**AWARDS AND HONORS:**

For the twenty-fourth year in a row, Coconino Community College was once again the recipient of the Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting. This award was given to honor the Comprehensive Annual Financial Report (CAFR) submitted for the fiscal year ended June 30, 2018.

**FYI:**

Financial Aid and Veterans Services is very pleased to report that the College's student loan default rates are still at very good levels. The continuing low cohort default rate can be attributed to the Financial Aid office's loan counseling and outreach phone calls to students who have delinquent loans. The College's contract with Inceptia, a loan default prevention company, lowers the College's default rate by performing skip-tracing and default prevention counseling services for former students.

Fiscal Year Cohort	Reporting Date	Default Rate
2016	August 2019	13.8%
2015	August 2018	13.4%
2014	August 2017	18.0%
2013	August 2016	17.1%
2012	August 2015	22.4%
2011	July 2014	21.9%
2010	July 2013	23.0%
2009	August 2012	26.0%
2008	April 2011	26.3%
2007	October 2009	26.2%

Enrollment in Dual Enrollment programs has increased 49% from Fall 2018 in five of the high schools the College serves. This increase is due to the addition of new classes in the charter schools and a reorganization in Student Affairs that provided an expanded team to serve dual enrollment students.

Several students, including those in student leadership and the TRIO program, attended the Pine Summit Leadership Retreat hosted by Derik Yellowhair, Student Life Coordinator.

Advisors have started reaching out to students who are within 96 to 98% of completing their degrees to encourage them to complete their degrees.

Advisors have also been reaching out to Fire Science students to help them understand upcoming changes to course offerings for the next academic year.

The CCC2NAU Team completed 86 pathways (or roadmaps) to show students which classes they can take at the College that work with their intended major at NAU.

The Certified Nursing Assistant program completed an accreditation visit and was awarded a two-year renewal, and accreditors found no deficiencies in the program.

Gina Couillard, SBDC Director for Coconino County, completed Profit Mastery training so that she can now offer the training to business owners across the county. SBDC Centers, who offer the Profit Mastery curriculum have experienced positive client response, including significant sales growth, measurable job creation/retention, increased bank lines of credit, and the expansion of businesses into new locations. She is one of just over 350 Profit Mastery/SBDC Certified Facilitators in over 35 states/regions. Profit Mastery has proven to provide SBDC centers with the ability to affect a "cultural change" achieving the goal of serving larger businesses that can drive greater economic impacts, significantly increasing referrals from banks to the SBDC, and in general, significantly improve the overall perception of the SBDC Program from the business community.

Meghan Remington and Kay Leum spent a couple of days out on the road in October, visiting with Continuing Education and Lifelong Learning staff at other Arizona community colleges. The duo learned from Mojave, Northland Pioneer, and Yavapai Colleges about fee structures, course offerings, general office procedures, technical resources, and more.

#### **SERVICE-LEARNING OPPORTUNITIES/VOLUNTEER WORK:**

The nursing program collaborated with the Wellness Committee to provide blood pressure screenings for employees and students over two weeks at both the Lone Tree and Fourth Street campuses.

The CCC PTK chapter organized a Vitalant (formerly United Blood Services) blood drive on October 17. At the blood drive, 50 lifesaving donors stepped up to donate, reaching 114% of our blood drive goal. These efforts and the support of Coconino Community College/Lone Tree Campus and will go a long way toward assuring a strong blood supply and ultimately saving lives.

The TRIO program participated in a service-learning project at the High County Humane Center. Eight students and two staff members attended a four-hour volunteer orientation and training to kick off the project.

#### **SPECIAL EVENTS AND MEETINGS:**

Dr. Matthew Hernando presented a community educational talk titled *Political Tribalism: Past and Present* on September 9, 2019, at the Fourth Street Campus. The talk was a comparison of political tribalism in the present-day versus other periods of heightened political tribalism in American history. Dr. Hernando also gave an HR Days presentation titled *Teaching Students from Abroad* reflecting on his teaching experiences in Asia (the Philippines and Myanmar), and what he has learned about teaching students from another cultural context.

Construction Management students participated in the demolition and installation of a new solar photovoltaic system at the Grand Canyon Trust in Flagstaff. TESANO Contracting LLC hired the students to install 41 solar panels (13.2KW) on three ground-mounted poles and the Trust office building. The solar system is being completed and finished by several license contractors (mechanical, electrical, etc.) before utility production begins.

Student Affairs hosted the Seasonal Job Fair in October, which included 33 employers and approximately 200 students. Disability Resources also hosted the 9<sup>th</sup> Annual Community Youth Transition Fair in October. This event allows high school students an opportunity to learn more about opportunities after high school including employment, college programs, or some other type of vocational training. Twenty community organizations participated, and more than 120 high school students attended.

The TRIO program hosted its first Business Etiquette Dinner Workshop. The College would like to thank Little America Hotel in Flagstaff and NAU Faculty member Julene Boger for their help in making this a successful event. Students learned about fine dining and business networking skills during the workshop.



Coconino Community College students had the great opportunity to explore the Museum Fire Burn Scar during field trips in two sections of Environmental Biology (BIO 105) with guides from the National Forest Service.

Twenty-one students, five staff members, and ten faculty worked together to support a stellar Festival of Science. The CCC Science Night Celebration on Lone Tree Campus had record-breaking crowds with over 90 Junior Science Certificates awarded to participants that completed all activities (including launching rockets in the parking lot and exploring all CCC science laboratories). All After-school workshops held at the Fourth Street Campus were at capacity, and kids took home wind-powered vehicles and catapults after testing and re-engineering them. Hundreds of families visited the College's booth at the Science in the Park and participated in chemistry experiments and learned about anatomical models. Science club students and faculty visited local elementary schools as part of the Festival of Science in-school presenter program and took over 100 kids outside to take tree cores trees and learn about climate change in Flagstaff. Thanks to the following volunteers for Festival of Science events this year!

- Ten faculty members including Thomas Lehman, Doug Friedman, and Melinda McKinney (Biology), Girija Dasmahapatra (Chemistry), Kurt Yuengling and Scott Johnson (Geology), Chad Davies (Physics), Maxie Inigo (Math), and David Cain and Ken Meyers (Construction Management)
- Five staff members including Brian Harris, Delmy Payne, April Sandoval, Gonzalo Perez, Kenisha Manley
- Twenty-one students from the LSAMP program, Science Club, Biology program, and Chemistry program.

#### **PARTICIPATION IN REGIONAL, STATE, AND NATIONAL HIGHER EDUCATION ORGANIZATIONS:**

Kate Kozak continued her service with the ArizMATYC and also attended the American Mathematical Society's Committee on Education conference which focused on developing a data science program.

Tom Lehman serves on the Human Anatomy and Physiology Society Board of Directors and as Chair for the Conference Committee. He recently attended their conference and will be recruiting new hosts and locations for regional meetings and annual conferences.

Coconino Community College hosted the annual Arizona Community College Leadership Conference in October at the High Country Conference Center. Nearly 100 Arizona community college personnel representing student services and academic affairs came together to learn from each other, network and share, and discuss trending topics in higher education and at our institutions. The presentations, in particular the two keynotes, were exceptional. Dr. Nate Southerland was the emcee for the event. A

pre-conference for “New and Emerging Leaders” was held at the Lone Tree Campus and featured a presentation by President Smith on advocacy.

#### **PARTNERSHIPS:**

Dietrich Sauer, Executive Director of Human Resources, and Meghan Remington, Extended Learning Operations Coordinator, stepped in to offer communication and customer service training for more than 75 Flagstaff Unified School District employees at their *You Matter, You Lead* professional learning day after the original presenters dropped out.

In partnership with the Flagstaff Festival of Science, the monthly Lunar Legacy Lecture series continued to bring community members to the Lone Tree Campus to hear presentations on *Telling Time by the Moon* in September and the *Legacy of Werner von Braun* in October. An astronaut in training and a space station veteran gave an additional talk at the kick-off event for the Festival of Science in September.

#### **OFFICE OF THE PRESIDENT:**

##### **Meetings of Interest**

September 4, 2019 Grant Weiss  
iBelong event welcome and introduction

September 5, 2019 Grand Opening of the Molly Blank Jewish Community Center

September 6, 2019 Foundation Annual Meeting and Scholarship Breakfast

September 6-9, 2019 Arizona Association of Community College Trustees conference in Prescott

September 9, 2019 Flagstaff Chamber of Commerce

September 11, 2019 United Way Luncheon  
Mayor Levi Tappan and the City of Page Economic Development staff

September 12, 2019 LAUNCH Flagstaff  
Mayor John Moore, City of Williams

September 13, 2019 William Peterson, Arizona Historical Society and Mr. Bjorn Krondorfer, NAU Martin-Springer Institute  
Russ Yelton, LabForce

September 16, 2019 Stronger as One Executive Leadership

September 18, 2019 DGB Joint Meeting with the Foundation Board

September 25-26, 2019 AC4

September 27, 2019 David Chavez, General Manager of the Tusayan Best Western

October 1, 2019 NAU Community Breakfast

October 2, 2019 HELIOS Foundation

October 3, 2019 ECoNA Executive Board Meeting  
Oktoberfest event at Alliance Bank

October 7, 2019 Arizona Community College Leadership Conference – Gave session on advocacy

October 10, 2019 NALA

October 11, 2019 Luncheon for Dr. Laretta Henderson, ACE Fellow

October 12, 2019 AAUW Scholarship Luncheon

October 15, 2019 Higher Education Subcommittee (Arizona Commerce Authority Complete Count Committee)

October 16-19, 2019 Association of Community College Trustees Congress

October 23-24, 2019 AC4

October 24, 2019 Flagstaff Community Town Hall (hosted by CCC)

October 25, 2019 Stronger as One (hosted by CCC)  
Brian Landauer and Mark Monthofer, Findlay Toyota

October 26, 2019 Williams Rotary and Lions Club Fundraiser

October 28, 2019 Federal Public Lands event working group

October 29, 2019 DGB Meeting  
October 30, 2019 AAUW Scholarship Meeting

**Presidential Designee**

Jami Van Ess

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**Upcoming Presidential Travel**

ACCT Legislative Summit

February 9-13, 2020

Higher Learning Commission Conference

April 17-21, 2020