

WILLIAMS TRAINING SERIES

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Coconino Community College & the City of Williams have partnered to offer training opportunities for employees in the city for free or at a discounted rate.
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UPCOMING TRAINING:

CUSTOMER SERVICE - BASICS

Learn the basic skills necessary for good customer service: service recovery, empathy techniques to neutralize situations, and other interpersonal soft skills to take customer service to the next level.

Instructed by a Certified Hospitality Department Trainer & Guest Service Professional.

When: Wednesday, July 13, 2022

9:30 - 11:00am

Where: Grand Canyon Railway & Hotel

Cost: FREE!

Instructor: Joell Crittenden

*Talent Acquisitions Manager, Grand Canyon
Railway & Hotel*



TO REGISTER AND SEE UPCOMING TRAININGS, GO TO:
WWW.COCONINO.EDU/WILLIAMS-TRAINING