

COCONINO COMMUNITY COLLEGE

COURSE OUTLINE

Prepared by: Paul Holbrook
Revised by: Paul Holbrook
Status: Permanent

Date: 03/05/04
09/11/09

A. Identification:

1. Subject Area: Hotel and Restaurant Management
2. Course Number: HRM 270
3. Course Title: Hospitality Information Technology II
4. Credit Hrs: 3
5. Catalog Description:

Study and learn to use hotel and restaurant information management systems. Learn how to manage functionality of industry specific application to meet the goals of the organization. Prerequisites: CIS 120.

- A. Course Goals: To learn how to use industry specific information technology systems to effectively manage hospitality organizations.

B. Course Outcomes:

Students will:

1. learn and use data communications technology, concepts, and principles
2. understand the basic functionality and design of hotel and restaurant networked management information systems
3. describe the concept of connectivity and the benefits of integrating distinct hospitality systems
4. understand how to evaluate and put into operation a hospitality information system
5. develop operational performance reports on industry specific applications
6. learn common property and restaurant management system functions, features, and architectures
7. learn internet terminology, concepts, principles, and applications
8. demonstrate industry uses for productivity software applications
9. develop a hospitality-related web site

C. Assessment:

1. Departmental final exam

E. Course Content:

Will include:

1. Computerized Information Systems
2. Managing Information Systems
3. The Internet
4. Productivity Software
5. Computers & Communication
6. Lodging Management Systems
7. Restaurant Management Systems
8. System Selection & Implementation